

Online Prescriptions Request/Disclaimer

Dear Client,

The doctors and staff of Cleary Lake Veterinary Hospital would like to assist you in providing the highest quality care for your pet(s). By focusing on preventative medicine and the use of quality products, our clinic is able to help you protect your pet(s) from multiple diseases. Many companies now exist to provide mail-order prescriptions. We would like to make you aware of concerns regarding mail-order prescription services. Our doctors will approve medically appropriate prescription requests at no charge to our clients. We only ask that you read and sign the authorization form below.

1. Despite what we authorize in writing for the drug, dosage, and prescription instructions, our staff has no control over or direct knowledge of what item and label is actually dispensed to you. Dispensing pharmacies must have proper authorization and directions from the pet's primary veterinarian in order to fill medication orders, including heartworm prevention.
2. Many veterinary products, including Iverhart Max and Frontline Plus, come with manufacturer-supported guarantees regarding effectiveness, labeling, and proper freshness dating. These manufacturer guarantees apply only when dispensed through an authorized veterinarian. Manufacturers do not authorize internet and/or catalog pharmacies to sell their products so they do not guarantee their products when purchased through these outlets. If you have a problem with products purchased through unauthorized channels, your recourse is limited to negotiations with the mail-order pharmacies. Likewise, manufacturer rebates and coupons are only available through authorized retailers.
3. Some pharmacy outlets dispense medications which have been improperly imported from overseas. The sale of products packaged and labeled for use in other countries is illegal within the United States.

We ask you to carefully choose the products you purchase for your pet(s). We are unable to ensure that medications we authorize for your pet are sent legally or accurately. After comparing our prices with those offered through internet sites and catalogs we feel we are competitive, especially after factoring in continuity of care, manufacturer support and assurance of product quality. The staff at Cleary Lake Veterinary Hospital desires to serve our clients to the best of our ability and to keep our patients healthy.

In order to authorize internet and catalog pharmacy requests, we ask you to please sign and date below. Your signature means you understand the risks associated with mail-order prescriptions as listed above and that Cleary Lake Veterinary Hospital and the employees thereof are not held accountable for products we have not directly dispensed. Please return the form in person, by mail, or by fax (952) 435-8777.

Signature: _____

Date: _____